

Cell Phone donations

Donate your old phone to benefit victims of domestic violence

What happens with my phone when I donate it? Where does it go?

HopeLine collects used wireless phones and accessories, regardless of service provider, make, model or technology. The used phones will then be refurbished or recycled.

The refurbished phones are sold, and Verizon Wireless uses the proceeds from the sale of any donated phone (by a third party) to fund non-profit agencies and to purchase other wireless phones for victims of domestic violence.

Older, unsalvageable phones are disposed of in an environmentally sound way through an Environmental Protection Agency (EPA)-certified salvage company.

How does a wireless phone help a victim of domestic violence?

Access to a wireless phone and service, along with a voice mailbox can help victims of domestic violence rebuild their lives, by giving them the means to communicate with family, friends, agency and shelter support staff and current or prospective employers.

HopeLine accepts wireless phones from any manufacturer and any service provider.

Accessories such as a phone charger, headset and spare batteries are welcomed. We also accept pagers.

You can still donate your wireless phone even if it is broken. If it is not salvageable, the parts will be recycled and used to generate funds for non-profit domestic violence advocacy and prevention agencies.

Verizon encourages everyone to erase any personal data on the phone before donating it.

As part of the refurbishing process, our recycling vendor does scrub the phone of all personal data prior to distributing it for re-use.